Discovery Benefits LLC PO Box 2926 Fargo, ND 58108

Employer Name: Office of Group Benefits State

of Louisiana

Employer Code: 23365

Debit Card 123 Main Street Suite 12 Avon, CT 06001 Date: 6/8/2021

## **Request For More Information**

Hello, Debit Card:

Thank you for using your debit card.

Our records indicate that you incurred the following expense(s) with your card. After reviewing the documentation you previously submitted, we are requesting additional documentation in order to perform a more detailed review of the service (s)/item(s) purchased.

Please return it with a receipt or Explanation of Benefits (EOB) which includes:

- Provider Name
- Service(s) Received or Item(s) Purchased
- Date of Service
- Amount of expense incurred

Please mail your response to the address listed above. After you have submitted the appropriate documentation of this expense, no further action is required on your part unless you are otherwise notified.

Failure to submit acceptable documentation to Discovery Benefits to substantiate this claim(s) could result in your claim becoming taxable, which would result in one of the following:

- The expense is deducted from your pay in the form of taxable income.
- The expense is reported as taxable income on a W-2.
- The expense is reported as taxable income by any other method allowed by the IRS.

For example, if you fail to submit documentation for \$500 in claims, your employer may either withhold \$500 from your pay or report the \$500 on your W-2. All taxable expenses are subject to IRS forfeiture rules.

Thank you, Participant Services

Discovery Benefits

Claim No.	Plan Name	Transaction Date	<u>Merchant</u>	<u>Claim</u> <u>Amount</u>	<u>Eligible</u> <u>Amount</u>	Documentation Required	Payment Received	Amount Due
MAR05082910002100010	FSA Request for	09/15/2011	Request for More	\$30.00	\$24.55	\$0.45	\$5.00	\$10.00

Request For More Information Reason: Rmi reason 1

**Description:** Rmi description 1 **Comment:** Rmi note 1

Request For More Information Reason: Rmi reason 2

**Description:** Rmi description 2 **Comment:** Rmi note 2

**Ineligible Reason:** Ineligible reason 1 **Action Required:** Required action 1

Amount: \$3.00 Please send payment.

Comments: Ineligible note 1. Repayment note 1

**Ineligible Reason:** Ineligible reason 2 **Action Required:** Required action 2

Amount: \$7.00 Will be paid via bank account withdrawal; please do not send payment.

Comments: Ineligible note 2. Repayment note 2

## **CONTACT INFORMATION**

Discovery Benefits LLC Participant Services PO Box 2926 Fargo, ND 58108

Phone Number: 866-451-3399 Fax Number: 866-451-3245

Email Address: customerservice@discoverybenefits.com