

# For Your BENEFIT

PPO • EPO • HMO

STATE OF LOUISIANA • OFFICE OF GROUP BENEFITS



# A Message from Tommy D. Teague OGB Chief Executive Officer

# **Dependent Verification**

The Office of Group Benefits appreciates our plan members' overwhelming participation in the 2008 Dependent Verification Program. Thanks to your efforts, OGB received marriage certificates, birth certificates, adoption papers and other legal documents to prove the eligibility of over 125,000 dependents—over 97 percent of all dependents covered by OGB on or after May 1, 2008. As required by government auditors, OGB updated eligibility records and terminated coverage for all unverified dependents on December 31, 2008, to avoid paying health care and life insurance claims for dependents not legally eligible to receive benefits.

A number of employees and retirees have since repaid OGB for health care expenses paid on behalf of dependents who were not eligible for coverage. On February 25, OGB referred the remaining 383 cases to the state Attorney General's office for legal action to recover \$2.8 million spent by OGB on health benefits for 635 unverified dependents. Agencies are also taking steps to recoup the state share of ineligible dependents' health care premiums.

# 2009-10 Changes

Premium rates will increase only a minimal three percent for the 2009-10 plan year and benefits will remain

the same. As in previous years, OGB will mail premium rate information to plan members.

In the face of state budget cuts and rising health care costs, OGB continues working diligently to keep your premiums as low as possible and has taken these additional steps:

- Some Annual Enrollment meetings have been combined to reduce the number of meetings.
- Unlike previous years, OGB is not mailing a special newsletter to retirees with Medicare. This is the only Annual Enrollment newsletter you will receive.
- OGB is no longer printing provider directories. Instead, a current list of network providers for all OGB standard plans is accessible online any time via the OGB website (www.groupbenefits.org). You can search by provider or facility name, specialty, region, city or state. If you do not have a computer at home, visit a nearby public library for free Internet access and help from friendly librarians, or call or visit your local OGB Customer Service office (listed on page 16).

# More Take-Home Pay

In today's economy, many state workers struggle to make ends meet. **OGB Flexible Spending Accounts** (FSAs) offer easy ways to increase your take-home pay by paying health care and dependent care expenses **before** your state and federal taxes are computed and deducted. If you are an active employee, you may be eligible to sign up during Annual Enrollment. (See pages 4-5.)

# Living Well Louisiana

OGB remains committed to our plan members' health and well-being. We believe it's important that you have access to health information and support when you need it. That's why OGB now offers the Living Well Louisiana health management program, administered by Health Dialog, for plan members with ongoing health conditions—diabetes, heart disease, heart failure, asthma or chronic obstructive pulmonary disease (COPD)—at no additional cost. We encourage you to enroll and participate if you are eligible. (See page 3.)

# INSIDE

See pages 6-15 for a complete list of meetings



# United Behavioral Health is now OptumHealth

Different name, same quality service and benefits

United Behavioral Health (UBH), the company that administers OGB benefits for treatment of mental health issues and substance abuse, has changed its name to **OptumHealth Behavioral Solutions** effective January 1, 2009. This is a name change only and consolidates 10 independent companies that provide a wide variety of services.

- Covered benefits and requirements for OGB standard health plans remain the same.
- The telephone number listed on your health plan identification card stays the same. You can contact OptumHealth 24/7 by calling 1-866-492-7143 (toll-free). Pre-authorization is required for all inpatient hospital admissions and all outpatient behavioral health services, such as doctor and counselor visits, psychological testing, laboratory tests, MRI and diagnosis and treatment of ADD and ADHD.
- Members must see network providers to be eligible for in-network benefits. Only services deemed medically necessary are eligible for reimbursement.

- The deductible is \$200 per plan year (July 1 through June 30) for each plan member. This is separate from the comprehensive medical benefits deductible and applies to all inpatient and outpatient treatment and services.
- For in-network care, after deductibles are met, the member pays 20 percent of the first \$5,000 of eligible expenses, with an out-of-pocket maximum of \$1,000 per plan year, plus deductibles.
- Outpatient visits are limited to 52 visits per plan year. Inpatient treatment is limited to 45 days per plan year. There is a \$50 per day inpatient deductible with a maximum of \$250 per admission (5 days).
- The website and customer service contact information for OptumHealth remains www.liveandworkwell.com and the access code is sebois.

# Annual Enrollment & Medicare Advantage Fall Enrollment What's the difference?

As always, Annual Enrollment for standard OGB health plans (PPO, EPO and HMO) takes place once each year—from April 1 through April 30. Changes take effect July 1, when the plan year begins.

During OGB Annual Enrollment in April, a retired or active employee can transfer from one standard OGB plan to another, but no other plan changes can be made.

OGB Medicare Advantage Fall Enrollment for OGB Medicare Advantage health plans occurs only once annually from November 15 through December 31 every year. Changes take effect

January 1, when the plan year begins. During OGB Medicare Advantage Fall Enrollment, eligible OGB plan members can:

- Transfer from a standard OGB plan (PPO, HMO or EPO) to an OGB Medicare Advantage plan;
- Transfer from one OGB Medicare Advantage plan to another; or
- Transfer from an OGB Medicare Advantage plan to a standard OGB plan.

These changes **cannot** be made during OGB Annual Enrollment in April.

# OGB now offers Living Well Louisiana program



OGB remains committed to our plan members' health and well-being. That's why OGB now offers the *Living Well Louisiana* health management program, administered by Health Dialog.

The Living Well Louisiana program makes health coaches available to OGB plan members with ongoing health conditions—diabetes, heart disease, heart failure, asthma or chronic obstructive pulmonary disease (COPD). Health coaches are specially trained health professionals—nurses, dietitians, pharmacists and respiratory therapists—who can offer health information and support and help you work with your doctor to manage your health.

OGB's *Living Well Louisiana* program is available **at no additional cost** to OGB plan members who:

- Have been diagnosed with one of the conditions listed above;
- Are enrolled in a standard OGB health plan (PPO, EPO or HMO); and
- Do not have Medicare as primary health coverage.

Once you enroll in the *Living Well Louisiana* program, you can call a health coach any time at 1-800-383-0115 for information and support regarding any health concern or question you have.

The program offers you:

- Personal, caring service around the clock You will receive responsive, caring service from a Living Well Louisiana health coach, personalized to meet your specific health care needs—24 hours a day, 7 days a week.
- Online health information and resources
  The *Living Well Louisiana* Dialog Center provides
  access to the latest scientific information from
  trusted medical sources on thousands of health
  topics and specific medical conditions, plus the
  Health Coach Message Center.

OGB will soon offer reduced co-payments to eligible *Living Well Louisiana* participants for prescription drugs to treat these chronic conditions. OGB will waive the \$1,200 plan year out-of-pocket maximum, so eligible *Living Well Louisiana* participants will pay only \$15 for brand drugs and \$0 for generic drugs on applicable prescriptions.

We hope you will call today to enroll and participate if you are eligible. Remember, you can call any time, day or night, at 1-800-383-0115. Living Well Louisiana health coaches are ready to listen and help you have a healthy year in 2009.



# Save money by participating

Many people are looking
for ways to cut expenses
and save money. If you
are an active employee with
out-of-pocket expenses for
health care or day care, an
OGB Flexible Spending
Account (FSA) could
save you money by
enabling you to pay these
expenses BEFORE taxes are
computed and deducted from your

salary. You pay taxes only on the income that remains AFTER you pay these expenses, which increases your take-home pay.

You can participate in a Health Care FSA or Dependent Care FSA even if you are <u>not</u> enrolled in an OGB health plan or the Premium Conversion option.

#### What is Premium Conversion?

**Premium Conversion** is a benefit option that enables you to pay premiums for your OGB health plan and life insurance with pre-tax dollars. There is no administrative fee. Once you enroll, you automatically remain enrolled from one plan year to the next until you choose to stop participating or you no longer work full-time for a state agency that offers the program.

# What expenses can be paid with FSAs?

A **Health Care FSA** allows you to use pre-tax dollars to pay medical expenses such as prescription drugs, over-the-counter drugs, doctor fees, dental care and hearing aids. The *Flexible Spending Account Handbook* contains a list of eligible expenses.

A **Dependent Care FSA** allows you to use pre-tax dollars to pay for child care services in your home, someone else's home or a licensed day care facility, plus expenses for summer day camp. Expenses for care of a dependent or spouse incapable of self-care in your home or someone else's home also are allowed.

# Who is eligible to participate?

To be eligible to sign up for Premium Conversion, a Health Care FSA or a Dependent Care FSA, you must be an active, full-time employee of the state of Louisiana (as defined by your agency); and your employer must participate in the OGB Flexible Benefits Plan. To participate in a Health Care FSA, you also must have been continuously employed by your current employer for at least the 12 consecutive months from July 1, 2008 through June 30, 2009.



#### How does an FSA work?

Each pay period, the amount you select is deducted from your salary and deposited into your FSA before taxes are computed on your salary. Money in the account is then used as needed to pay eligible expenses for you, your spouse and dependents claimed on your federal tax return. A Health Care FSA allows you to access the total annual amount at the beginning of the plan year via a debit card. A Dependent Care FSA allows you to access the current account balance and schedule automatic reimbursements.

# in OGB Flexible Benefits Plan

# How much money can I put in my FSA?

The annual minimum deposit for a Health Care FSA is \$600; the maximum is \$5,000.

If you have a Dependent Care FSA and you are married (filing jointly or separately) or single and head of your household, your maximum annual contribution is \$5,000. If you are single, your maximum annual contribution is \$2,500.

In accordance with the Internal Revenue Service "use or lose" rule, any money left over in an FSA after the plan year, the grace period and the run-out period cannot be rolled over or returned to you.

The maximum amounts apply to both the calendar year and the OGB Flexible Benefits plan year.

The annual administrative fee is \$42 per account to participate in a Health Care or Dependent Care FSA.

To continue participation, you must re-enroll each year during Annual Enrollment.

#### Where can I learn more?

Attend an OGB Annual Enrollment meeting in April. Or visit the member or prospective member page of OGB's website (**www.groupbenefits.org**) and use the Forms link in the left menu bar to access flexible benefits publications, including the *Flexible Spending Account Handbook*.

#### When can I enroll?

OGB Flexible Benefits Annual Enrollment for the 2009-2010 plan year takes place April 1 through May 15, 2009.

Individual state agencies may set an earlier closing date, so be sure to check with your payroll department. You must re-enroll each year to continue your Health Care FSA or Dependent Care FSA.

# Less Taxes = More Take-Home Pay

Faye Deaux, an employee participating in a Health Care FSA, earns \$2,000 per month and is in the 20 percent tax bracket. A single mother with children in Medicaid, she uses her Health Care FSA to pay for over-the-counter medicines, as well as prescription drugs, for her family.

Category	With Health Care FSA	Without Health Care FSA
Monthly Salary	\$2,000.00	\$2,000.00
Monthly Health Care		
FSA Deduction	-150.00	-0.00
Monthly HCFSA		
Administrative Fee	-3.50	-0.00
Monthly Taxable Income	1,846.50	2,000.00
Taxes (20%)	369.30	400.00
After-Tax Health Care		
Expenses	-0.00	-150.00
SPENDABLE INCOME	\$1,477.20	\$1,450.00

\$27.20 Monthly Savings x 12 = \$326.40 Yearly Savings



# **Acadia Parish**

**April 20** Acadia Parish Cooperative Extension

Monday LSU AgCenter 10:00 AM \* 157 Cherokee Dr.

1:00 PM (Hwy. 13 - Crowley/Eunice exit)

Crowley 70527

## Allen Parish

April 7 Allen Parish School Board Office

Tuesday 1111 W. 7th Ave. **2:00 PM \*** Oberlin 70655

4:30 PM

# **Ascension Parish**

**April 16** Knights of Columbus Hall

Thursday 230 S. Irma Blvd. **10:00 AM** \* Gonzales 70737

1:00 PM

# **Assumption Parish**

**April 6** Napoleonville Middle School

Monday Auditorium 2:30 PM \* 4847 Hwy.1

5:00 PM Napoleonville 70390

# **Avoyelles Parish**

**April 9** Marksville High School Auditorium

Thursday 407 W. Bontemps St. 1:30 PM \* Marksville 71351

4:00 PM

**April 14** Avoyelles Correctional Center

Tuesday 1630 Prison Rd. 5:30 AM Cottonport 71327

6:30 AM 5:30 PM

Facility employees only

**April 15** Avoyelles Correctional Center

Wednesday 1630 Prison Rd. 5:30 AM Cottonport 71327

10:00 AM 5:30 PM

Facility employees only

# **Beauregard Parish**

April 3 Beauregard Parish School Board

Friday Title 1 Center

3:00 PM \* 506 Dr. Martin Luther King Dr., Suite A

5:00 PM DeRidder 70634

**April 16** Phelps Correctional Center

Thursday DeQuincy 70633

5:45 AM 6:45 AM 5:45 PM

Facility employees only

**April 17** Phelps Correctional Center

Friday DeQuincy 70633

5:45 AM 5:45 PM

Facility employees only

# **Bienville Parish**

April 20 School Board Annex

Monday 1956 First St. **1:00 PM \*** Arcadia 71001

4:00 PM

# **Bossier Parish**

April 8DOTD District 4 OfficeWednesdayConference Room8:00 AM3365 Industrial Dr.10:00 AMBossier City 71112

**April 14** Bossier Parish Community College

Tuesday
1:30 PM
Bldg. F, Room 203
6220 E. Texas St.
Bossier City 71111

Benefits Fair 9:00 AM - 4:00 PM

**April 17** Northwest Support & Services

Friday Colwell Activity Center

**9:00 AM \*** 5401 Shed Rd. 2:30 PM Bossier City 71112

\* Special meeting for retirees with Medicare

Benefits Fair 10:00 AM - 3:30 PM

# Caddo Parish

April 3 State Office Bldg.
Friday 2nd Floor, Room 205
9:00 AM 1525 Fairfield Ave.
Shreveport 71101



<sup>\*</sup> Special meeting for retirees with Medicare

April 3 LA State Exhibit Museum Auditorium

Friday 3015 Greenwood Rd 1:00 PM \* Shreveport 71109

(park on Pershing Blvd. baseball

stadium lot)

\* Special meeting for retirees with Medicare

**April 7** Disability Determinations

Tuesday Bldg. 2, 1st Floor Conference Room

8:30 AM 2920 Knight St.

Shreveport 71105

April 9 LSU Health Sciences Center Thursday Medical School Auditorium

10:00 AM 1st Floor, Room 400 2:00 PM 1501 Kings Hwy. Shreveport 71130

Benefits Fair 9:00 AM – 4:00 PM

April 15 State Office Bldg.
Wednesday 2:00 PM Shreveport 71101

**April 20** Forcht Wade Correctional Center

Monday 7990 Caddo Dr. 10:00 AM Keithville 71047 Corrections employees only

# Calcasieu Parish

April 1 McNeese State University
Wednesday Burton Conference Center

9:00 AM 4205 Ryan St. **3:00 PM** \* Lake Charles 70609

\* Special meeting for retirees with Medicare

**April 15** DHH Region 5

Wednesday 2300 Broad St., Room 39 9:00 AM Lake Charles 70601

11:00 AM \*

#### Caldwell Parish

April 8 Caldwell Parish High School Auditorium Wednesday 163 Spartan Dr. - Hwy. 165 South

**1:30 PM \*** Columbia 71418

4:00 PM

# Cameron Parish

April 21 Hackberry High School
Tuesday Computer Laboratory
4:00 PM 1390 School St.
Hackberry 70645

School employees only

April 27 South Cameron High School Monday 753 Oak Grove Hwy.

7:30 AM Grand Chenier 70643

# Catahoula Parish

April 6 Catahoula Parish School Board

Monday 200 Bushley St. **1:30 PM \*** Harrisonburg 71340

3:30 PM

## Claiborne Parish

April 16 Wade Correctional Institute
Thursday Administration Bldg.
9:30 AM Hwy. 520 North

Homer 71040

Correctional employees only

April 16 LSU Hill Farm Research Station

Thursday 11959 Hwy. 9 **1:00 PM** \* Homer 71040

3:00 PM

**April 17** Wade Correctional Institute

Friday Administration Bldg. 9:30 AM Hwy. 520 North

Homer 71040

Correctional employees only

# Concordia Parish

April 22 Concordia Parish School Board

Wednesday Board Room

**1:00 PM \*** 4358 Hwy. 84 West 3:30 PM Vidalia 71373

# **DeSoto Parish**

April 22 LA Technical College Mansfield Campus 11:30 AM \* 943 Oxford St. Mansfield 71052

<sup>\*</sup> Special meeting for retirees with Medicare

East Baton Rouge Parish

April 1 LSU Medical Center

Wednesday Earl K. Long Emergency Clinic 10:30 AM 5825 Airline Hwy. (behind hospital)

Baton Rouge 70805

April 1 Louisiana Public Broadcasting (LPB)

Wednesday Auditorium

9:30 AM 7733 Perkins Road

Baton Rouge 70810

LPB employees only

April 2 East LA Mental Health System

Thursday Rehab Complex

10:30 AM Greenwell Springs Campus - Gymnasium

23260 Greenwell Springs Rd. Greenwell Springs 70739

**April 3** DOTD District 61 Headquarters

Friday 8100 Airline Hwy. 8:30 AM Baton Rouge 70815

10:30 AM

**April 3** BR Community College

Friday Louisiana Bldg.

2:00 PM 1st Floor Conference Room

5310 Florida Blvd. Baton Rouge 70806

April 6 Jetson Correctional Center for Youth

Monday Lilac Bldg., Classroom 1 9:30 AM 15200 Old Scenic Hwy. Baton Rouge 70874

Facility employees only

April 7 Dept. of Environmental Quality
Tuesday 1st Floor Conference Center

10:30 AM \*\* Room C-111 - Oliver Pollock Room

1:30 PM 602 N. Fifth St. Baton Rouge 70802

\*\* Interpreter for hearing-impaired

April 7 DOTD Materials Lab Conference Room 8:30 AM 5080 Florida Blvd. Baton Rouge 70806

April 7 Dept. of Insurance Poydras Bldg.

9:30 AM 1702 N. Third St., Room 101-A

Baton Rouge 70802

April 8 LSU AgCenter

Wednesday Efferson Hall - Room 214 8:30 AM E. Parker Blvd. & Highland Rd.

Baton Rouge 70803

**April 8** Southern University

Wednesday Student Union - Cotillion Ballroom

**9:00 AM \*** Harding Blvd. 1:30 PM Baton Rouge 70813

\* Special meeting for retirees with Medicare

April 9 Division of Administration

Thursday Claiborne Bldg., LA Purchase Room

10:30 AM (1st Floor Auditorium)
1:30 PM \*\* 1201 N. Third St.
Baton Rouge 70802

\*\* Interpreter for hearing-impaired

**April 9** Dept. of Social Services

Thursday Iberville Bldg.
10:30 AM \*\* 627 N. Fourth St.
1:00 PM Baton Rouge 70802
\*\* Interpreter for hearing-impaired

April 13 LASERS

Monday 4th Floor Auditorium 9:00 AM 8401 United Plaza Blvd. 10:30 AM \*\* Baton Rouge 70809 \*\* Interpreter for hearing-impaired

April 13 LSU Facility Services Bldg.
Monday CEBA Ln., Room 132
7:30 AM Baton Rouge 70802
LSU Facility Services employees only

April 13 DOTD Headquarters
Monday 1st Floor Auditorium
10:30 AM \*\* 1201 Capitol Access Rd.
1:30 PM Baton Rouge 70802
\*\* Interpreter for hearing-impaired

**April 14** Dept. of Health & Hospitals

Tuesday
9:30 AM \*\*
Bienville Bldg.
1st Floor Auditorium
628 N. 4th St.

Baton Rouge 70802

\*\* Interpreter for hearing-impaired

April 15 First Circuit Court of Appeal Legislative Auditor's Office 2nd Floor, Courtroom 1

1600 N. Third St. Baton Rouge 70802



April 16 Dept. of Public Safety
Thursday Training Academy Auditorium
7901 Independence Blvd.
10:30 AM \* \*\* Baton Rouge 70806
1:00 PM \*

\* Special meeting for retirees with Medicare

\*\* Interpreter for hearing-impaired

April 17 Dept. of Public Safety
Friday Training Academy Auditorium
7901 Independence Blvd.
10:30 AM Baton Rouge 70806
1:30 PM
3:00 PM

\*\* Interpreter for hearing-impaired

April 20 Governor's Office of Homeland Security & Emergency Preparedness (GOHSEP)
10:30 AM Joint Field Office (JFO), Magnolia Room

415 N. 15th St. Baton Rouge 70802

April 21 Depts. of Natural Resources & Revenue LaSalle Bldg., Labell Hearing Room

8:30 AM 617 N. Third St. 1:00 PM \*\* Baton Rouge 70802 \*\* Interpreter for the hearing-impaired

April 21 Office of Student Financial Assistance
Tuesday 6th Floor Conference Room

10:30 AM 1885 Wooddale Blvd. 1:30 PM Baton Rouge 70806

OSFA employees only

April 21 Louisiana State University
Tuesday Veterinary Medicine Auditorium
9:00 AM \*\* S. Stadium Rd./Skip Bertman Dr.

Baton Rouge 70803

\*\* Interpreter for hearing-impaired

**April 21** State Capitol

Tuesday House Committee Room 2:00 PM Baton Rouge 70802

**April 24** Dept. of Education

Friday Claiborne Bldg., LA Purchase Room

10:30 AM 1:30 PM \*\* (1st Floor Auditorium) 1201 N. Third St. Baton Rouge 70802

\*\* Interpreter for hearing-impaired

**April 24** Dept. of Corrections

Friday Cafeteria Conference Room A

8:30 AM 504 Mayflower St. Baton Rouge 70804

**April 24** LA School for the Deaf

Friday Auditorium

3:00 PM \*\* 2888 Brightside Ln.

Baton Rouge 70821

\*\* Interpreter for hearing-impaired

April 27 Dept. of Labor Monday 1001 N. 23rd St. 9:00 AM Baton Rouge 70802

**April 27** Dept. of Agriculture & Forestry

Monday 5825 Florida Blvd. 1:30 PM Baton Rouge 70806

East Carroll Parish

April 8 LA Cotton Museum
Wednesday 7162 Hwy. 65 North
1:00 PM \* Lake Providence 71254

3:30 PM

# East Feliciana Parish

April 8 East Feliciana Parish School Board Wednesday Central Office Board Room

**2:00 PM** \* 12732 Silliman St. 4:00 PM Clinton 70722

\* Special meeting for retirees with Medicare

**April 16** Dixon Correctional Institute

Thursday 5568 Hwy. 68 5:45 AM Jackson 70748

8:30 AM \*\*\* 5:45 PM

Facility employees only
\*\*\* Administrative staff only

**April 17** Dixon Correctional Institute

Friday 5568 Hwy. 68 5:45 AM Jackson 70748

6:45 AM 5:45 PM

Facility employees only

April 17 East LA Mental Health System Friday Old Main Recreation Hall

10:00 AM 4502 Hwy. 951 Jackson 70748

<sup>\*</sup> Special meeting for retirees with Medicare

# **Evangeline Parish**

April 8 Veterans of Ville Platte 1612 W. Main St. Wednesday 10:30 AM \* Ville Platte 70586

\* Special meeting for retirees with Medicare

Vidrine Elementary School April 8

5094 Vidrine Rd. Wednesday 4:30 PM Vidrine 70586

# Franklin Parish

April 2 Franklin Parish School Board

Thursday **Board Room** 

1:30 PM \* 7293 Prairie St. - Hwy. 4 West

4:00 PM Winnsboro 71295

# **Grant Parish**

Grant Parish School Board April 20

Monday Professional Development Center

1:30 PM \* 600 Main St. 4:00 PM Colfax 71417

# Iberia Parish

April 9 University of LA - Lafayette Thursday Iberia Research Center Auditorium 9:30 AM \* 4401 W. Admiral Doyle Dr.

11:30 AM New Iberia 70562

1:30 PM

# Iberville Parish

April 14 Hunt Correctional Center Tuesday Shift Change Room

5:45 AM Hwv. 74

6:45 AM St. Gabriel 70764

7:45 AM 5:45 PM

Facility employees only

**Hunt Correctional Center** April 15 Shift Change Room Wednesday

5:45 AM Hwy. 74

8:30 AM \*\*\* St Gabriel 70764

5:45 PM

Facility employees only

\*\*\* Administrative staff only

April 21 LA Correctional Institute for Women

Tuesday Shift Change Room

5:45 AM Hwy. 74

5:45 PM St. Gabriel 70764

Facility employees only

April 21 Military Dept.

Tuesday Bldg. 9, Theater Auditorium

10:00 AM 5445 Point Clair Rd.

Carville 70721

DSS/OCS/OFS April 21

Medicaid Bldg., Conference Room Tuesday

1:00 PM 24710 Plaza Dr. 2:30 PM \* Plaquemine 70764

LA Correctional Institute for Women April 22

Wednesday Shift Change Room

5:45 AM Hwy. 74

8:30 AM \*\*\* St. Gabriel 70764

5:45 PM

Facility employees only \*\*\* Administrative staff only

# Jackson Parish

April 22 Jackson Parish School Board Wednesday Central Office Board Room 1:30 PM \* 315 Pershing Hwy.

4:00 PM Jonesboro 71251

# Jefferson Parish

April 1 DSS/OFS - Disability Determinations

Wednesday 4th Floor Conference Room 12:30 PM 3510 N. Causeway Blvd.

Metairie 70002

John Ehret High School April 6 Multi-Purpose Facility Room Monday

9:30 AM 4300 Patriot St. 5:30 PM Marrero 70072

DSS/OFS - Disability Determinations April 6

4th Floor Conference Room Monday **1:00 PM \* \*\*** 3510 N. Causeway Blvd.

Metairie 70002

\* Special meeting for retirees with Medicare

\*\* Interpreter for the hearing-impaired

April 7 Bonnabel High School

Board Room Tuesday 9:30 AM 2801 Bruin Dr. 5:30 PM Kenner 70065



<sup>\*</sup> Special meeting for retirees with Medicare

April 16 State Office Building
Thursday 3rd Floor Conference Room
1:00 PM 2150 Westbank Expressway
3:00 PM \* Harvey 70058

\* Special meeting for retirees with Medicare

April 20 DOTD District 2 Monday Board Room 8:00 AM \* 1440 Hwy. 90 10:00 AM Bridge City 70094

\* Special meeting for retirees with Medicare

**April 21** Jefferson Parish East Bank Library

Tuesday Meeting Rooms A & B 10:00 AM 4747 W. Napoleon Ave.

**1:00 PM \*** Metairie 70001

\* Special meeting for retirees with Medicare

# Jefferson Davis Parish

April 8 LA Technical College
Wednesday
10:00 AM \*
1:30 PM LA Technical College
Morgan Smith Campus
A. R. Eaton Auditorium
1230 N. Main St.
Jennings 70546

\* Special meeting for retirees with Medicare

# Lafayette Parish

**April 7** DOTD District 3 Headquarters

Tuesday 428 Hugh Wallis Rd. 9:00 AM Lafayette 70506

DOTD employees only

April 13 Clifton Chenier Community Center Monday Town Hall, Bldg. C Auditorium

**11:00 AM \*** 220 W. Willow St. 1:30 PM Lafayette 70502

\* Special meeting for retirees with Medicare

**April 17** LSU - University Medical Center

Friday Family Practice Clinic 8:00 AM 2390 W. Congress St. 1:30 PM Lafayette 70502

University Medical Center employees only

**April 22** University of LA - Lafayette

Wednesday Bayou Bijou Theatre 8:30 AM Student Union 11:00 AM 600 McKinley St. Lafayette 70504

Larayette 7030

# Lafourche Parish

April 8 Nicholls State University
Wednesday Powell Auditorium
1:30 PM Acadia Dr.

Thibodaux 70301

April 27 Bayou Regions Supports &

Monday Services Center

**8:00 AM \*** (formerly Peltier - Lawless Development Center)

10:30 AM Annex Bldg. 690 E. First St.

Thibodaux 70301

\* Special meeting for retirees with Medicare

# LaSalle Parish

April 23 LaSalle Parish School Board

Thursday
1:30 PM \* 2988 First St.
4:00 PM Jena 71342

\* Special meeting for retirees with Medicare

# Lincoln Parish

April 1 LA Tech University
Wednesday Wyly Tower Auditorium

2:00 PM Railroad Ave. Ruston 71272

April 2 LA Tech University

Thursday Thomas Assembly Center **9:00 AM \*** Wagoner Room

1650 W. Alabama St.

**Ruston 71272** 

# **Livingston Parish**

April 3 Livingston Parish School Board

Friday Conference Room
3:00 PM \* 13922 Florida Blvd.
5:00 PM Livingston 70724

\* Special meeting for retirees with Medicare

#### **Madison Parish**

**April 21** Tallulah High School Cafeteria

Tuesday 600 Bayou St. 1:00 PM \* Tallulah 71282

3:30 PM

# Morehouse Parish

**April 13** LSU AgCenter Auditorium

Monday 9609 Marlett St. **9:00 AM** \* Bastrop 71221

\* Special meeting for retirees with Medicare

April 21 Bastrop High School Cafeteria

Tuesday 402 Highland St. 4:00 PM Bastrop 71220

<sup>\*</sup> Special meeting for retirees with Medicare

<sup>\*</sup> Special meeting for retirees with Medicare

## Natchitoches Parish

April 2 Natchitoches Parish School Board

Thursday
1:00 PM \* 310 Royal St.
3:30 PM Natchitoches 71457

\* Special meeting for retirees with Medicare

April 21 Northwestern State University
Tuesday Magale Recital Hall for
10:00 AM Creative & Performing Arts

Central Ave.

Natchitoches 71457

## **Orleans Parish**

April 1 University of New Orleans

Wednesday Lakefront Campus

9:00 AM \*\* Earl K. Long Library, Room 407

New Orleans 70148

\*\* Interpreter for the hearing-impaired

**April 2** University of New Orleans

Thursday Lakefront Campus

3:00 PM Earl K. Long Library, Room 407

New Orleans 70148

April 7 Delgado Community College

Tuesday Student Life Center

2:00 PM \*\* Lac Maurepas Conference Room

501 City Park Ave., 2nd Floor

New Orleans 70119

\*\* Interpreter for hearing-impaired

April 13 LSU Health Sciences Center Monday Seminar 10, Room 3109

10:30 AM MEB Bldg.

433 Bolivar St. New Orleans 70112

**April 13** Dept. of Revenue

Monday Assembly Room, 21st Floor

2:00 PM 1555 Poydras St.

New Orleans 70112

April 14 Medical Center of LA Tuesday 2021 Perdido St.

9:00 AM New Orleans 70112

April 15 DSS/OCS Regional Office Wednesday 10th Floor Conference Room

9:00 AM 1010 Common St.

New Orleans 70112

April 23 Crescent City Connection/DOTD

Thursday 2001 Mardi Gras Blvd. 9:00 AM New Orleans 70114

#### **Ouachita Parish**

April 14 University of LA - Monroe Tuesday Hemphill Airways & Computer Science Bldg.

1:00 PM \* 3810 Northeast Dr.

Monroe 71209

\* Special meeting for retirees with Medicare

**April 20** West Monroe Convention Center

Monday East Conference Hall 4:00 PM 901 Ridge Ave.

West Monroe 71292

# **Plaquemines Parish**

No meetings scheduled

# Pointe Coupee Parish

April 6 Scott Civic Center Monday 1200 Major Pkwy. 1:00 PM New Roads 70760

**3:00 PM \*** 5:00 PM

# Rapides Parish

April 7 Rapides Parish School Board

Tuesday Media Center 4:00 PM 502 Beauregard St. Alexandria 71301

**April 8** Pinecrest Developmental Center

Wednesday Gymnasium 10:00 AM Pinecrest Dr. 1:00 PM \* Pineville 71360

3:00 PM

\* Special meeting for retirees with Medicare

**April 9** DOTD District 8 Headquarters

Thursday District Training Bldg. 9:00 AM 3300 MacArthur Dr. Alexandria 71307

April 9 LSU - Alexandria

Thursday Education & Kinesiology Bldg.

10:00 AM Room 101

195 Jerry Myrick Dr. Alexandria 71302

Benefits Fair 9:00 AM – 3:00 PM

<sup>\*</sup> Special meeting for retirees with Medicare

April 16 Central LA State Hospital

Thursday Wilkerson Hall 7:30 AM 242 W. Shamrock St. 10:00 AM Pineville 71360

2:00 PM

Benefits Fair 7:30 AM – 4:30 PM

April 17 Huey P. Long Hospital Friday Administrative Annex Hospital Blvd.

Pineville LA 71360

# **Red River Parish**

April 8 Ware Youth Center Wednesday Group Home Gymnasium

**1:30 PM \*** Hwy. 71 North 4:00 PM Coushatta 71019

# **Richland Parish**

April 2 Richland Parish School Board

Thursday Board Room 11:00 AM \* 411 Foster St. 4:00 PM Rayville 71269

## Sabine Parish

April 3 LSU AgCenter

Friday 1125 W. Mississippi St.

**1:00 PM \*** Many 71449

3:30 PM

# St. Bernard Parish

April 1 St. Bernard Parish School Board

Wednesday Board Room

4:00 PM 200 E. St. Bernard Hwy.

Chalmette 70043

**April 3** Nunez Community College

Friday Auditorium **9:00 AM** \* 3710 Paris Rd. 1:00 PM Chalmette 70043

#### St. Charles Parish

**April 28** LSU Cooperative Extension Service

Tuesday Suite D Conference Room 9:00 AM 1313 Paul Maillard Rd.

**11:00 AM \*** Luling 70070

#### St. Helena Parish

**April 7** St. Helena Elementary School Cafeteria

Tuesday Hwy. 1042 2:30 PM \* Greensburg 70441

4:00 PM

## St. James Parish

**April 7** Pontchartrain Levee District

Tuesday Conference Room 10:30 AM \* 2204 Albert St. 1:00 PM Lutcher 70071

## St. John Parish

**April 9** River Parishes Technical College

Thursday Conference Room

10:00 AM \* 181 Regala Park Rd. (off Airline Hwy.)

1:00 PM Reserve 70084

# St. Landry Parish

April 6 Opelousas High School Monday 1014 Judson Walsh Dr, 4:00 PM Opelousas 70570

**April 20** St. Landry Parish School Board

Monday

9:30 AM \*

Resource Center

1013 Creswell Ln.
Opelousas 70570

April 23 DSS/OCS/OFS/BHSF

Thursday 6069 I-49 South Service Rd.

1:00 PM Opelousas 70570

#### St. Martin Parish

**April 6** LSU Cooperative Extension Service

Monday Conference Room
1:30 PM \* 114 Courthouse St.
Breaux Bridge 70517

April 7 LA Technical College Tuesday Evangeline Campus

2:30 PM 600 S. Martin Luther King Jr. Dr.

St. Martinville 70582

# St. Mary Parish

April 16 LA Technical College Thursday Young Memorial Campus

**1:00 PM \*** 900 Youngs Rd. 2:45 PM Morgan City 70380

<sup>\*</sup> Special meeting for retirees with Medicare

# St. Tammany Parish

April 9 Southeast LA Hospital

Thursday Gymnasium

9:30 AM Hwy. 190 (Sparrow Dr.)

Mandeville 70471

April 9 LaQuinta Inn & Suites Covington

Thursday Conference Room

1:30 PM \* 200 Pinnacle Pkwy., 1st Floor

Covington 70433

# Tangipahoa Parish

April 2 Hammond High School

Thursday Cafeteria

**3:30 PM \*** 45168 River Rd. 5:00 PM \*\* Hammond 70403

\* Special meeting for retirees with Medicare

\*\* Interpreter for hearing-impaired

April 6 Tangipahoa Parish School Board

Monday Board Room

4:30 PM 59656 Puleston Rd.

Amite 70422

April 14 Lallie Kemp Medical Center Tuesday Large Conference Room 11:00 AM 52579 Hwy. 51 South

Independence 70443

April 20 Southeastern LA University
Monday University Center, Room 125

10:00 AM Wardline Ave. 1:30 PM Hammond 70403

Benefits Fair (Room 125) 9:00 AM - 3:00 PM Presentations (Room 133) 10:00 AM - 1:30 PM

# **Tensas Parish**

April 3 Tensas Parish School Board

Friday Media Center 1:30 PM \* 710 Plank Rd. 4:00 PM St. Joseph 71366

# Terrebonne Parish

**April 9** Leonard Chabert Medical Center

Thursday 2nd Floor Cafeteria 9:30 AM 1978 Industrial Blvd.

2:30 PM Houma 70363

**April 17** DOTD Maintenance/Construction

Friday 5056 W. Main St. 8:00 AM Houma 70360

10:00 AM \*

\* Special meeting for retirees with Medicare

**April 22** Terrebonne Parish Main Library

Wednesday 151 Civic Center Dr. Houma 70360

1:30 PM

\* Special meeting for retirees with Medicare

# **Union Parish**

**April 8** Union Parish School Board

Wednesday Media Center 1:00 PM \* 1206 Marion Hwy. 4:00 PM Farmerville 71241

\* Special meeting for retirees with Medicare

# **Vermilion Parish**

April 3 Vermilion Parish Library
Friday 405 E. St. Victor St.

10:00 AM \* Abbeville 70510

1:30 PM

# Vernon Parish

**April 2** Leesville High School Auditorium

Thursday 502 Berry Ave. **1:00 PM** \* Leesville 71446

5:00 PM

# Washington Parish

**April 1** Washington Parish School Board

Wednesday Conference Room 4:00 PM 800 Main St. Franklinton 70438

April 8 Bogalusa Middle School

Wednesday 1403 North Ave. **2:00 PM \*** Bogalusa 70427

3:30 PM

\* Special meeting for retirees with Medicare

**April 16** Rayburn Correctional Institute

Thursday Hwy. 21 5:45 AM Angie 70426

6:45 AM 5:45 PM

Facility employees only

<sup>\*</sup> Special meeting for retirees with Medicare

**April 17** Rayburn Correctional Institute

Friday Hwy. 21 5:45 AM Angie 70426

5:45 PM

Facility employees only

# Webster Parish

April 7 Minden Civic Center Tuesday 520 Broadway St. 1:00 PM \* Minden 71055

4:00 PM

# West Baton Rouge Parish

April 1 WBR Parish School Board

Wednesday Board Room 1:00 PM \* 3761 Rosedale Rd. 4:30 PM Port Allen 70767

April 2 Atchafalya Basin Levee District

Thursday 525 Court St. 8:00 AM Port Allen 70767

# West Carroll Parish

**April 9** West Carroll Parish School Board

Thursday Media Center 1:00 PM \* 410 Willis St. 3:00 PM Oak Grove 71263

#### West Feliciana Parish

**April 23** West Feliciana Parish Health Unit

Thursday 5154 Burnett Rd. 11:00 AM \* St. Francisville 70775

1:00 PM

## Winn Parish

April 23 Winn Parish School Board

Thursday 304 E. Court St. **1:00 PM \*** Winnfield 71483

3:30 PM

# UnitedHealthcare website offers ratings for EPO network providers

EPO plan members and prospective members can find out which doctors and health facilities in the plan's network are recognized by the UnitedHealth Premium® designation program. The free informational tool, available via UnitedHealthcare's website, highlights physicians, medical providers and facilities who meet quality standards in each specialty.

The website also offers driving directions and various other information for each EPO network provider, such as specialty, board certification, languages spoken, hospital affiliations, educational certifications and quality and cost efficiency ratings. To access the information:

- Go to www.myuhc.com
- Click on Find Physician or Facility
- In the directory, select Search Type to search for a physician by name, location and/or specialty
- Select your plan (UnitedHealthcare Select EPO)
- Choose whether to search for a physician by location or name or specialty
- Complete the form and click on the Search button at the bottom of the page for results

# Does OGB have your current address?

You could miss receiving important information if OGB does not have your current mailing address on file. To submit a change of address, please visit your nearest OGB Customer Service office or mail written notification to:

OGB Eligibility Department P. O. Box 66678 Baton Rouge, LA 70896-6678

Please be sure to sign it, print your name and include your previous address, birth date and daytime phone number.

<sup>\*</sup> Special meeting for retirees with Medicare



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# Vision

OGB envisions itself as a leader in improving and preserving quality of life.

# Mission

OGB will offer an employee benefits system that meets or exceeds industry standards and/or benchmarks.



# **OGB** Area Customer Service Offices



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318.487.5731 800.813.1578



<u>Baton Rouge</u>

7389 Florida Blvd. Suite 400 Baton Rouge, LA 70806 225.925.6625 800.272.8451



Lafayette

825 Kaliste Saloom Rd. Building II, Suite 101 Lafayette, LA 70508 337.262.1357 800.414.6409

# Lake Charles

710 W. Prien Lake Rd. Suite 109 Lake Charles, LA 70601 337.475.8052 800.525.3256

# New Orleans

3421 N. Causeway Blvd. Suite 400 Metairie, LA 70002 504.838.5136 800.335.6208

# Monroe

1400 N. 19th St. Monroe, LA 71201 318.362.3435 800.335.6206

# Shreveport

1525 Fairfield Ave. **Room 669** Shreveport, LA 71101 318.676.7026 800.813.1574

# TDD (hearing impaired)

225.925.6770 800.259.6771

