



# ANNUAL ENROLLMENT 2021

## WHAT YOU NEED TO KNOW

### RATE INCREASE

The ever changing costs of healthcare requires OGB to occasionally make changes to our health plans in order to continue to provide our members with the coverage they are accustomed to. Therefore, effective January 1, 2021, premium rates for the Pelican and Magnolia plans will increase by 5.5 percent. Vantage Health Plan also will raise their rates by 6 percent. A copy of the premium rates for plan year 2021 can be found on the OGB website, [info.groupbenefits.org/premium-rates/](http://info.groupbenefits.org/premium-rates/).

### ANNUAL ENROLLMENT BOOKLETS

In an effort to keep costs low, annual enrollment guides will only be mailed to retirees. Active employees may view the annual enrollment guide online on the OGB website, [info.groupbenefits.org](http://info.groupbenefits.org), under the Resources tab or on the Annual Enrollment website, [www.annualenrollment.groupbenefits.org/](http://www.annualenrollment.groupbenefits.org/). You will also find more information about plan options, meeting schedules and frequently asked questions on the annual enrollment website.

### IS YOUR ADDRESS CORRECT?

Prior to annual enrollment, OGB is requesting members to double check the mailing address OGB has on file for them. Having the correct mailing address is important as our plan providers receive member contact information from OGB. If OGB does not have the correct address, this could delay the member receiving membership cards or other communications from their health plan. Please take a moment to verify your address with OGB. LaGov employees may make this change in LEO.

### DON'T FORGET

- Members enrolled in the HSA MUST elect or re-elect their HSA contributions for the 2021 plan year.
- Members enrolled in an FSA MUST elect or re-elect to participate for the 2021 plan year.
- No Action is Necessary if you would like to remain in your current OGB health plan for 2021.



## 2021 ENROLLMENT MEETINGS

Due to health concerns stemming from the COVID-19 pandemic, annual enrollment will be a little different this year.

### ACTIVE EMPLOYEE ENROLLMENT MEETINGS

All informational meetings for Active Employees will be held on-line. These sessions will be held several times a day for two (2) weeks. See the schedule below for the meeting registrations links.

DATE	LOCATION	START TIMES
Sept. 21	Reg. 1: Orleans, St. Bernard, Plaquemines and Jefferson Parishes <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJ0vd-qurTouEtSGAQPFiGYrNFcfowsL4HB_</a>	9:00 AM
Sept. 21	Reg. 1: Orleans, St. Bernard, Plaquemines and Jefferson Parishes <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJcqud6vqDwjGtQNYqR7OsjBMYSTo5WLT7fi</a>	2:00 PM
Sept. 22	Reg. 2: EBR, WBR, Livingston, Ascension, Iberville, Pointe Coupee, East and West Feliciana <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJwpcOctrzgjGtSMXywwl9y6CLvfnleFjjV8</a>	9:00 AM
Sept. 22	Reg. 2: EBR, WBR, Livingston, Ascension, Iberville, Pointe Coupee, East and West Feliciana <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJUtcuyrqT0iHNVTjQJbKSZJluDtl4H1vrfa</a>	2:00 PM
Sept. 23	Reg. 3: Lafourche, St. John, St. Charles, St. James, Assumption and Terrebonne <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJMrcu-srjoiG9dDkcFboGvxLLHAHdbHmeeeV</a>	9:00 AM
Sept. 23	Reg. 3: Lafourche, St. John, St. Charles, St. James, Assumption and Terrebonne <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJYrceyqqTosHdlolCKO-JVnCjNjfYGHVfHQ</a>	2:00 PM
Sept. 24	Reg. 4: Lafayette, Evangeline, St. Landry, Acadia, St. Martin, Iberia, Vermilion and St. Mary <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJ0ld--tqDguGdSQJfKsNTAinF7YiXFnm3S</a>	9:00 AM
Sept. 24	Reg. 4: Lafayette, Evangeline, St. Landry, Acadia, St. Martin, Iberia, Vermilion and St. Mary <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJMtf-ioqjoiHdMbCvPNdu97xZLLuyVQbOO_</a>	2:00 PM
Sept. 25	Reg. 5: Beauregard, Allen, Calcasieu, Jefferson Davis and Cameron <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJMldemprzqwG9DpwZmjn043PdecKaZz_7BT</a>	9:00 AM
Sept. 25	Reg. 5: Beauregard, Allen, Calcasieu, Jefferson Davis and Cameron <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJwkuqppjqwG9Qi9kxV7K3vnRRWslszK8po</a>	2:00 PM
Sept. 28	Reg. 6: Vernon, Sabine, Natchitoches, Winn, Grant, Rapides, LaSalle, Catahoula, Concordia and Avoyelles <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJlsfuuprzMqHNDxeFsVpsJBeetk5y11TDeP</a>	9:00 AM
Sept. 28	Reg. 6: Vernon, Sabine, Natchitoches, Winn, Grant, Rapides, LaSalle, Catahoula, Concordia and Avoyelles <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJwkf-uprTorE9DYziXJm_oDBPhIsQvAdixR</a>	2:00 PM
Sept. 29	Reg. 7: Caddo, Bossier, Webster, Claiborne, Bienville, Red River and DeSoto <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJMtdteytqj4uHtPr_pyveUooBrY3VzUxGVYy</a>	9:00 AM
Sept. 29	Reg. 7: Caddo, Bossier, Webster, Claiborne, Bienville, Red River and DeSoto <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJYrfuyhrTlrGdl06uWBN1OLNxEJb_ZG0fo7</a>	2:00 PM
Sept. 30	Reg. 8: Ouachita, Union, Lincoln, Jackson, Caldwell, Richland, Morehouse, Franklin, West Carroll, East Carroll, Madison and Tensas <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/j/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09</a>	9:00 AM
Sept. 30	Reg. 8: Ouachita, Union, Lincoln, Jackson, Caldwell, Richland, Morehouse, Franklin, West Carroll, East Carroll, Madison and Tensas <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJ0kf-irqDktH9ZPnbUHX6vDq6yP7Wj0q-jk</a>	2:00 PM
Oct. 1	Reg. 9: Washington, St. Tammany, St. Helena and Tangipahoa <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJlkcOysrj0qGtyxFsJiBAYDa47vLWQXEbm4</a>	9:00 AM
Oct. 1	Reg. 9: Washington, St. Tammany, St. Helena and Tangipahoa <a href="https://la-ogb.zoom.us/join/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09">https://la-ogb.zoom.us/meeting/register/tJAoceChrDsvGNacQIDY9xvzSk1vdlumlbB</a>	2:00 PM



## 2021 ENROLLMENT MEETINGS

### NON-MEDICARE RETIREE ENROLLMENT MEETINGS

OGB will be holding in-person meetings for our retirees. These meetings will be limited in size and attendees, as well as OGB staff and vendors, will be required to wear a mask. Retirees should request a ticket through the EventBrite address found on the next page. If you are unable to make your reservation this way, please call OGB customer service at 1-800-272-8451 to have your name added to the list for the meeting you wish to attend.

DATE	LOCATION	START TIMES
September 29-30	DoubleTree by Hilton Lafayette <b>**NEW LOCATION**</b> 1521 West Pinhook Road. Lafayette, Louisiana 70503	9:00 AM or 2:00 PM
October 5 -6	Bossier City Civic Center 620 Benton Road, Bossier City, LA 71111	9:00 AM or 2:00 PM
October 13-14	Country Inn Conference Center 2727 Monroe Hwy., Pineville, LA 71360	9:00 AM or 2:00 PM
October 16	Southeastern Louisiana University (Student Union Annex) 303 Texas Ave., Hammond, LA 70402	9:00 AM or 2:00 PM
October 20-21	State Police Headquarters Auditorium 7919 Independence Blvd., Baton Rouge, LA 70806	9:00 AM* or 2:00 PM*
October 23	Southeastern Louisiana University (Student Union Annex) 303 Texas Ave., Hammond, LA 70402	9:00 AM or 2:00 PM
October 27-28	Houma - Terrebonne Civic Center 346 Civic Center Blvd., Houma, LA 70360	9:00 AM or 2:00 PM
October 27-28	Monroe Civic Center <b>** NEW LOCATION**</b> 401 Lea Joyner Expressway, Monroe, LA	9:00 AM or 2:00 PM
November 3-4	University of New Orleans (University Center Ballroom) 2000 Lakeshore Drive, New Orleans, LA 70148	9:00 AM or 2:00 PM

Visit [info.groupbenefits.org](http://info.groupbenefits.org) or call 1-800-272-8451 for more information.

\*Meeting with an interpreter for hearing-impaired members.

**\*\*Please note new location of the Lafayette & Monroe Meetings**



## 2021 ENROLLMENT MEETINGS

### NON-MEDICARE RETIREE ENROLLMENT MEETINGS RESERVATION LINKS

### Reserve Your Spot!

Meetings will be limited to 50 people per session. Please reserve your spot through **Eventbrite** by using the links below that correspond with the meeting you wish to attend.

If you are unable to reserve your spot through EventBrite, you may call OGB customer service at 1-800-272-8451 to reserve your spot.

DATE	LOCATION	START TIMES
<b>September 29</b> <i>Lafayette</i>	<a href="https://www.eventbrite.com/e/117273545331">https://www.eventbrite.com/e/117273545331</a> <a href="https://www.eventbrite.com/e/117274973603">https://www.eventbrite.com/e/117274973603</a>	9:00 AM 2:00 PM
<b>September 30</b> <i>Lafayette</i>	<a href="https://www.eventbrite.com/e/117275246419">https://www.eventbrite.com/e/117275246419</a> <a href="https://www.eventbrite.com/e/117275537289">https://www.eventbrite.com/e/117275537289</a>	9:00 AM 2:00 PM
<b>October 5</b> <i>Bossier City</i>	<a href="https://www.eventbrite.com/e/115503571291">https://www.eventbrite.com/e/115503571291</a> <a href="https://www.eventbrite.com/e/115508461919">https://www.eventbrite.com/e/115508461919</a>	9:00 AM 2:00 PM
<b>October 6</b> <i>Bossier City</i>	<a href="https://www.eventbrite.com/e/115509366625">https://www.eventbrite.com/e/115509366625</a> <a href="https://www.eventbrite.com/e/115509864113">https://www.eventbrite.com/e/115509864113</a>	9:00 AM 2:00 PM
<b>October 13</b> <i>Alexandria</i>	<a href="https://www.eventbrite.com/e/115530712471">https://www.eventbrite.com/e/115530712471</a> <a href="https://www.eventbrite.com/e/115531392505">https://www.eventbrite.com/e/115531392505</a>	9:00 AM 2:00 PM
<b>October 14</b> <i>Alexandria</i>	<a href="https://www.eventbrite.com/e/115532279157">https://www.eventbrite.com/e/115532279157</a> <a href="https://www.eventbrite.com/e/115532485775">https://www.eventbrite.com/e/115532485775</a>	9:00 AM 2:00 PM
<b>October 16</b> <i>Hammond</i>	<a href="https://www.eventbrite.com/e/117286040705">https://www.eventbrite.com/e/117286040705</a> <a href="https://www.eventbrite.com/e/117287290443">https://www.eventbrite.com/e/117287290443</a>	9:00 AM 2:00 PM
<b>October 20</b> <i>Baton Rouge</i>	<a href="https://www.eventbrite.com/e/115535960167">https://www.eventbrite.com/e/115535960167</a> <a href="https://www.eventbrite.com/e/115536112623">https://www.eventbrite.com/e/115536112623</a>	9:00 AM 2:00 PM
<b>October 21</b> <i>Baton Rouge</i>	<a href="https://www.eventbrite.com/e/115536559961">https://www.eventbrite.com/e/115536559961</a> <a href="https://www.eventbrite.com/e/115536656249">https://www.eventbrite.com/e/115536656249</a>	9:00 AM 2:00 PM
<b>October 21</b> <i>Hammond</i>	<a href="https://www.eventbrite.com/e/117287669577">https://www.eventbrite.com/e/117287669577</a> <a href="https://www.eventbrite.com/e/117287860147">https://www.eventbrite.com/e/117287860147</a>	9:00 AM 2:00 PM
<b>October 27</b> <i>Houma</i>	<a href="https://www.eventbrite.com/e/115547867783">https://www.eventbrite.com/e/115547867783</a> <a href="https://www.eventbrite.com/e/115547905897">https://www.eventbrite.com/e/115547905897</a>	9:00 AM 2:00 PM
<b>October 28</b> <i>Houma</i>	<a href="https://www.eventbrite.com/e/115547988143">https://www.eventbrite.com/e/115547988143</a> <a href="https://www.eventbrite.com/e/115548010209">https://www.eventbrite.com/e/115548010209</a>	9:00 AM 2:00 PM
<b>October 27</b> <i>Monroe</i>	<a href="https://www.eventbrite.com/e/115538140689">https://www.eventbrite.com/e/115538140689</a> <a href="https://www.eventbrite.com/e/115538216917">https://www.eventbrite.com/e/115538216917</a>	9:00 AM 2:00 PM
<b>October 28</b> <i>Monroe</i>	<a href="https://www.eventbrite.com/e/115538303175">https://www.eventbrite.com/e/115538303175</a> <a href="https://www.eventbrite.com/e/115538385421">https://www.eventbrite.com/e/115538385421</a>	9:00 AM 2:00 PM
<b>November 3</b> <i>New Orleans</i>	<a href="https://www.eventbrite.com/e/115548852729">https://www.eventbrite.com/e/115548852729</a> <a href="https://www.eventbrite.com/e/115548868777">https://www.eventbrite.com/e/115548868777</a>	9:00 AM 2:00 PM
<b>November 4</b> <i>New Orleans</i>	<a href="https://www.eventbrite.com/e/115548945005">https://www.eventbrite.com/e/115548945005</a> <a href="https://www.eventbrite.com/e/115548961053">https://www.eventbrite.com/e/115548961053</a>	9:00 AM 2:00 PM



## 2021 ENROLLMENT MEETINGS

### MEDICARE RETIREE ENROLLMENT MEETINGS

OGB will be holding in-person meetings for our retirees. These meetings will be limited in size and attendees, as well as OGB staff and vendors, will be required to wear a mask.

Retirees should request a ticket through the EventBrite address found on the next page. If you are unable to make your reservation this way, please call OGB customer service at 1-800-272-8451 to have your name added to the list for the meeting you wish to attend.

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October 1-2	DoubleTree by Hilton Lafayette <b>**NEW LOCATION**</b> 1521 West Pinhook Road. Lafayette, Louisiana 70503	9:00 AM or 2:00 PM
October 7-8	Bossier City Civic Center 620 Benton Road, Bossier City, LA 71111	9:00 AM or 2:00 PM
October 15-16	Country Inn Conference Center 2727 Monroe Hwy., Pineville, LA 71360	9:00 AM or 2:00 PM
October 22-23	State Police Headquarters Auditorium 7919 Independence Blvd., Baton Rouge, LA 70806	9:00 AM* or 2:00 PM*
October 29-30	Houma - Terrebonne Civic Center 346 Civic Center Blvd., Houma, LA 70360	9:00 AM or 2:00 PM
October 29-30	Monroe Civic Center <b>** NEW LOCATION**</b> 401 Lea Joyner Expressway, Monroe, LA	9:00 AM or 2:00 PM
November 5-6	University of New Orleans ( University Center Ballroom) 2000 Lakeshore Drive, New Orleans, LA 70148	9:00 AM or 2:00 PM
November 6	Southeastern Louisiana University (Student Union Annex) 303 Texas Ave., Hammond, LA 70402	9:00 AM or 2:00 PM
November 13	Southeastern Louisiana University (Student Union Annex) 303 Texas Ave., Hammond, LA 70402	9:00 AM or 2:00 PM

Visit [info.groupbenefits.org](http://info.groupbenefits.org) or call 1-800-272-8451 for more information.

\*Meeting with an interpreter for hearing-impaired members.

**\*\*Please note new location of the Lafayette & Monroe Meetings**



## 2021 ENROLLMENT MEETINGS

### MEDICARE RETIREE ENROLLMENT MEETINGS RESERVATION LINKS

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DATE	LOCATION	START TIMES
<b>October 1</b> <b>Lafayette</b>	<a href="https://www.eventbrite.com/e/117277683709">https://www.eventbrite.com/e/117277683709</a> <a href="https://www.eventbrite.com/e/117277872273">https://www.eventbrite.com/e/117277872273</a>	9:00 AM 2:00 PM
<b>October 2</b> <b>Lafayette</b>	<a href="https://www.eventbrite.com/e/117278464043">https://www.eventbrite.com/e/117278464043</a> <a href="https://www.eventbrite.com/e/117278977579">https://www.eventbrite.com/e/117278977579</a>	9:00 AM 2:00 PM
<b>October 7</b> <b>Bossier City</b>	<a href="https://www.eventbrite.com/e/115512110833">https://www.eventbrite.com/e/115512110833</a> <a href="https://www.eventbrite.com/e/115512678531">https://www.eventbrite.com/e/115512678531</a>	9:00 AM 2:00 PM
<b>October 8</b> <b>Bossier City</b>	<a href="https://www.eventbrite.com/e/115513170001">https://www.eventbrite.com/e/115513170001</a> <a href="https://www.eventbrite.com/e/115512945329">https://www.eventbrite.com/e/115512945329</a>	9:00 AM 2:00 PM
<b>October 15</b> <b>Alexandria</b>	<a href="https://www.eventbrite.com/e/115533159791">https://www.eventbrite.com/e/115533159791</a> <a href="https://www.eventbrite.com/e/115533288175">https://www.eventbrite.com/e/115533288175</a>	9:00 AM 2:00 PM
<b>October 16</b> <b>Alexandria</b>	<a href="https://www.eventbrite.com/e/115533426589">https://www.eventbrite.com/e/115533426589</a> <a href="https://www.eventbrite.com/e/115534939113">https://www.eventbrite.com/e/115534939113</a>	9:00 AM 2:00 PM
<b>October 22</b> <b>Baton Rouge</b>	<a href="https://www.eventbrite.com/e/115536894963">https://www.eventbrite.com/e/115536894963</a> <a href="https://www.eventbrite.com/e/115537091551">https://www.eventbrite.com/e/115537091551</a>	9:00 AM 2:00 PM
<b>October 23</b> <b>Baton Rouge</b>	<a href="https://www.eventbrite.com/e/115537233977">https://www.eventbrite.com/e/115537233977</a> <a href="https://www.eventbrite.com/e/115537801675">https://www.eventbrite.com/e/115537801675</a>	9:00 AM 2:00 PM
<b>October 29</b> <b>Houma</b>	<a href="https://www.eventbrite.com/e/115548098473">https://www.eventbrite.com/e/115548098473</a> <a href="https://www.eventbrite.com/e/115548313115">https://www.eventbrite.com/e/115548313115</a>	9:00 AM 2:00 PM
<b>October 30</b> <b>Houma</b>	<a href="https://www.eventbrite.com/e/115548327157">https://www.eventbrite.com/e/115548327157</a> <a href="https://www.eventbrite.com/e/115548794555">https://www.eventbrite.com/e/115548794555</a>	9:00 AM 2:00 PM
<b>October 29</b> <b>Monroe</b>	<a href="https://www.eventbrite.com/e/115539229947">https://www.eventbrite.com/e/115539229947</a> <a href="https://www.eventbrite.com/e/115539290127">https://www.eventbrite.com/e/115539290127</a>	9:00 AM 2:00 PM
<b>October 30</b> <b>Monroe</b>	<a href="https://www.eventbrite.com/e/115539366355">https://www.eventbrite.com/e/115539366355</a> <a href="https://www.eventbrite.com/e/115539366355">https://www.eventbrite.com/e/115539366355</a>	9:00 AM 2:00 PM
<b>November 5</b> <b>New Orleans</b>	<a href="https://www.eventbrite.com/e/115549059347">https://www.eventbrite.com/e/115549059347</a> <a href="https://www.eventbrite.com/e/115549109497">https://www.eventbrite.com/e/115549109497</a>	9:00 AM 2:00 PM
<b>November 6</b> <b>New Orleans</b>	<a href="https://www.eventbrite.com/e/115549229857">https://www.eventbrite.com/e/115549229857</a> <a href="https://www.eventbrite.com/e/115549336175">https://www.eventbrite.com/e/115549336175</a>	9:00 AM 2:00 PM
<b>November 6</b> <b>Hammond</b>	<a href="https://www.eventbrite.com/e/117288427845">https://www.eventbrite.com/e/117288427845</a> <a href="https://www.eventbrite.com/e/117288612397">https://www.eventbrite.com/e/117288612397</a>	9:00 AM 2:00 PM
<b>November 13</b> <b>Hammond</b>	<a href="https://www.eventbrite.com/e/117288835063">https://www.eventbrite.com/e/117288835063</a> <a href="https://www.eventbrite.com/e/117289003567">https://www.eventbrite.com/e/117289003567</a>	9:00 AM 2:00 PM



## RETIREE APPOINTMENTS

Retirees who are unable to attend a meeting or do not have internet access may schedule an appointment with an OGB customer service representative to ask questions and go over the 2021 benefit options. Appointments are available on a first come, first serve basis between 7:00 am - 9:00 am and 4:30 pm - 7:00 pm, Monday through Friday. To schedule an appointment, please call OGB customer service at 1-800-272-8451. On the date and time of your scheduled appointment, an OGB customer service representative will call you at the number you provided.

Members with questions about a specific plan benefits should contact their plan administrator. A list of those contact numbers can be found on the next page.

Due to social distancing requirements within the Claiborne Building, walk-in visits at the OGB offices are by appointment only.

## RESOURCES / CONTACT INFORMATION

If you have any questions about annual enrollment, visit [info.groupbenefits.org](http://info.groupbenefits.org) or call us at 1-800-272-8451. You can also contact our vendors with specific questions at the phone numbers below.

OGB Customer Service Hours: 8:00 AM - 4:30 PM Monday - Friday	1-800-272-8451	<a href="http://info.groupbenefits.org">info.groupbenefits.org</a>
Vendor	Customer Service	Website
Access Health (Access2Day) Hours: 9:00 AM - 5:00 PM (M - TH) 9:00 AM - 3:00 PM (Friday)	1-800-797-9503	<a href="http://access2dayhealth.com">access2dayhealth.com</a>
Blue Cross and Blue Shield of Louisiana Hours: 8:00 AM - 5:00 PM CT Monday - Friday	1-800-392-4089	<a href="http://www.bcbsla.com/ogb">www.bcbsla.com/ogb</a>
HMO Louisiana (Blue Advantage) Hours: 8:00 AM - 8:00 PM CT Seven days a week	1-866-508-7145 (TTY 711)	<a href="https://blueadvantage.bcbsla.com/contact-us/">https://blueadvantage.bcbsla.com/contact-us/</a>
Humana Hours: 7 a.m. - 7 p.m. CT Monday - Friday	1-877-889-9885 (TTY: 711)	<a href="http://www.Humana.com">www.Humana.com</a>
Peoples Health Hours: 8:00 AM - 8:00 PM CT Seven days a week	1-866-912-8304	<a href="http://www.peopleshealth.com/ogb">www.peopleshealth.com/ogb</a>
Vantage Hours: 8:00 AM - 8:00 PM CT Monday - Friday	1-888-823-1910	<a href="http://www.vhp-stategroup.com">www.vhp-stategroup.com</a>
Discovery Benefits Flexible Spending Arrangement Hours: 7:00 AM - 7:00 PM CT Monday - Friday	1-866-451-3399	<a href="http://www.discoverybenefits.com">www.discoverybenefits.com</a>



## ANNUAL ENROLLMENT 2021

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Additional Information	Member Services	Website
Centers for Medicare & Medicaid (CMS) 24 Hours a day / 7 days a week	1-800-633-4227	<a href="http://www.medicare.gov">www.medicare.gov</a>
Social Security Administration	1-800-772-1213	<a href="http://www.ssa.gov">www.ssa.gov</a>